

6. Do you find it helpful to have the Preference information on the web site?

Very helpful - I use it.	[5]
OK but I have the information I need.	[11]
I do not have access to the web site.	[1]

7. Were the Connexions representatives of benefit to you?

Yes – I took the opportunity to speak to them.	[2]
OK but I did not need to speak to them at this point.	[11]
Not at all.	[3]